

160 South River Street Hackensack, NJ, Jersey

Facility Main Telephone Line: (201) 527-3000 Field Office Main Telephone Line: (212)-863-3401

The visitation hours for the Otero County Processing Center are organized by the detainee's risk level. They are broken out as follows:

ICE Level Medium High & High Detainees ICE Restricted Housing Unit Detainees

Saturday

1:00 PM to 3:00 PM

Sunday

1:00 PM to 3:00 PM

ICE Level Low & Medium Low Detainees

Saturday

3:00 PM to 5:00 PM

Sunday

3:00 PM to 5:00 PM

Saturday

5:00 PM to 6:00 PM

Sunday

5:00 PM to 6:00 PM

Weekdays visits are available Monday through Friday form 9:00 AM -3:00 PM but you must submit a request to

the Warden.



ICE Detention Facility for the Otero County **Processing Center**



You should always plan on arriving at least 45 minutes before the scheduled visitation time so you can be processed appropriately through security. Attorneys are allowed to visit their clients daily from 8:00 AM to 4:30 PM.

Call now to bond out an ICE detainee: (844) 910-2342

Immigration Bond Information for the Otero County Processing Center

Delivery bonds (i.e., immigration bonds) can be posted in-person directly at the Otero County Processing Center. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM.

To post an immigration bond for someone detained at this facility you must have a money order, cashier's check or certified check. If the bond amount exceeds \$10,000 and over, you can only pay by single cashier's check or a certified check. All payments should be made to the "US Department of Homeland Security" or "Immigration and Customs Enforcement."

If you do not want to post the bond in-person yourself, you can also have a licensed immigration bond agent post the bond for you. For a small fee, ranging from 2% - 10%, an agent can post the bond for you electronically, so that you do not have to travel to the ICE ERO facility. This process is typically faster and easier than posting a bond yourself.

ICE Detainee Information

To search for a detainee, visit www.cfiaus.com and have the detainee's first and last name the detainee's country of birth. You can also call ICE directly with the information below.

How to get information on an ICE detainee

Please call the Field Office Main Telephone Number, (212)-863-3401. Please have the following detainee information available:

- First name
- Last name (including hyphenated last names)
- Any aliases the detainee might use
- Date of birth
- Country of birth

How to get in touch with an ICE detainee

Please have the following detainee information available:

- Alien Registration Number (A Number)
- Your name and telephone number



Frequently asked questions about the Otero County Processing Center

Does the facility have public parking?

Yes. If you know someone who is detained at the Otero County Processing Center in Chaparral, New Mexico and you would like to visit them, there is free public parking available at the facility.

Can I post a bond for someone who is detained at this facility?

If a bond has been set then yes, you may bond someone out who is being detained at this facility. Unlike many other ICE Detention Centers, Otero County Processing Center is an ICE-ERO facility, which means that you can post an immigration bond directly at this facility.

If I am bonding someone out of this facility, do I post the bond there or another location?

Delivery bonds (i.e., immigration bonds) can be posted in-person directly at the Otero County Processing Center. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM. There is also one other ICE-ERO facility in New Mexico where you can post a bond. It is located at 5441 Watson Drive SE, Albuquerque, NM 87106. The number there is (505) 452-4850.

New Mexico ICE Detention Facilities

There are two ICE Immigration detention facilities in New Mexico. This includes:

- Otero County Processing Center
- Torrance County Detention Facility

Not every detention facility allows you to post an immigration bond in New Mexico. If you would like to post an immigration bond it must be done at an ICE-ERO facility that accepts immigration bonds. In New Mexico there are two ICE-ERO Facilities where you can post an immigration bond in person. These facilities are located at the following addresses:

- 5441 Watson Drive SE, Albuquerque, NM 87106 (505) 452-4850
- 26 McGregor Range Road, Chaparral, NM 88081 (915) 834-5218

If you need an easier way to post an immigration bond for someone who is detained at an immigration detention facility, you can post an immigration bond through a licensed immigration bonding agent by calling (844) 910-2342. That agent can post a bond for you electronically for any detention facility in the US.

Please note www.cfiaus.com is a privately operated website, designed to help friends and families acquire information about aliens detained by the U.S. Department of Homeland Security, Immigration and Customs Enforcement (ICE). This site is not operated, maintained or sponsored by any state, federal or local governmental agency, including ICE. You may contact ICE directly at the phone numbers listed on this site. We provide assistance in the release of aliens from custody. Please contact us at (844) 910-2342. Immigration bonds processed through this website are written by Allegheny Casualty Company, a New Jersey corporation, NAIC #13285, 26560 Agoura Rd., Suite 100, Calabasas, CA 91032, (800) 935-2245. The information provided on this website does not, and is not intended to, constitute legal advice; instead, all information, content, and materials available on this site are for general informational purposes only. Information on this website may not constitute the most up-to-date legal or other information. This website contains links to other third-party websites. Such links are only for the convenience of the reader, user or browser; we do not recommend or endorse the contents of the third-party sites. Readers of this website should contact their attorney to obtain advice with respect to any particular legal matter. No reader, user, or browser of this site should act or refrain from acting on the basis of information on this site without first seeking legal advice from counsel in the relevant jurisdiction. Only your individual attorney can provide assurances that the information contained herein – and your interpretation of it – is applicable or appropriate to your particular situation. Use of, and access to, this website or any of the links or resources contained within the site do not create an attorney-client relationship between the reader, user, or browser and website authors, contributors, contributors writing in their individual capacities only. All liability with respect to actions taken or not taken



Contact Us/ Contacto/ 聯繫

If you need to get someone rele Email: info@cfiaus.com • Fa	eased from ICE, please fill out the form and send it back to us. x: (818) 449-7195.	
Your Name:	Detainee's Full Name:	
Phone Number:	Email:	
Detainee's Country of Orgin:	A-Number:	
Message:		
Si necesita liberar a alguien de Correo Electronico: info@cfiau	ICE, complete el formulario y envíelo de vuelta. s.com • Fax: (818) 449-7195	
Tu Nombre:	Nombre completo del detenido:	
Número de teléfono:	Email:	
Detenido País de origen: Mensaje:	A-Número:	
如果您需要从ICE处释放某	人,请填写表格并将其发送回给我们。	
电子邮件: info@cfiaus.com	• 传真 (818) 449-7195	
您的名字:	被拘留者的全名:	
被拘留者的		
出生国籍:	A号码:	
留言:		