# Solution Assistance

St. Paul Field Office 1315 South B Avenue Nevada, IA, 50201 Facility Main Telephone Line: (515) 382-7464 Field Office Main Telephone Line: (612) 843-8600

Visitation hours at the Story County Jail are broken out as follow:

- Monday No Visiting
- Tuesday 7:00 PM 9:00 PM
- Wednesday No Visiting
- Thursday 1:30 PM 4:30 PM
- Friday No Visiting
- Saturday No Visiting
- Sunday 1:30 PM 4:30 PM



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The facility recommends you arrive at least 45 minutes ahead of your scheduled time so you can be processed appropriate through security. All visitors must show a valid ID and visits are not to exceed 20 minutes.

Attorneys are allowed to visit their clients from Monday – Friday during business hours.

## For general detainee related questions, call the ICE ERO Information Line: 888-351-4024 Call now to bond out an ICE detainee: (844) 910-2342

## **Immigration Bond Information for the Story County Jail**

Delivery bonds (i.e., immigration bonds) cannot be posted in-person directly at the Story County Jail. Instead, family members or associates can post an immigration bond at any of the 82 ICE ERO facilities around the country that accept immigration bonds. The closest facility to the Story County Jail that accepts immigration bonds is located at 1 Federal Drive Suite 1640, Fort Snelling, MN 55111. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM. Bonds cannot be posted directly at the Story County Jail.

To post an immigration bond for someone detained at this facility you must have a money order, cashier's check or certified check. If the bond amount exceeds \$10,000 and over, you can only pay by single cashier's check or a certified check. All payments should be made to the "US Department of Homeland Security" or "Immigration and Customs Enforcement."

If you do not want to post the bond in-person yourself, you can also have a licensed immigration bond agent post the bond for you. For a small fee, ranging from 2% - 10%, an agent can post the bond for you electronically, so that you do not have to travel to the ICE ERO facility. This process is typically faster and easier than posting a bond yourself.

### **ICE Detainee Information**

To search for a detainee, visit www.cfiaus.com and have the detainee's first and last name the detainee's country of birth. You can also call ICE directly with the information below.

#### How to get information on an ICE detainee

Please call the Field Office Main Telephone Number, (612) 843-8600. Please have the following detainee information available:

- First name
- Last name (including hyphenated last names)
- Any aliases the detainee might use
- Date of birth
- Country of birth

#### How to get in touch with an ICE detainee

Please have the following detainee information available:

- Full name
- Alien Registration Number (A Number)
- Your name and telephone number

## Frequently asked questions about the Story County Jail

#### Does the facility have public parking?

Yes. If you know someone who is detained at the Story County Jail in Nevada, Iowa and you would like to visit them, there is free public street parking available.

#### Can I post a bond for someone who is detained at this facility?

If an immigration judge has set a bond in the immigrant's case, then yes, you may bond someone out of this facility. See the next question below, regarding the various locations where bonds can physically be posted and processed.

#### If I am bonding someone out of this facility, do I post the bond there or another location?

While you can bail someone out of the Story County Jail, you cannot post the bond at that facility. The immigration bond must be posted at one of 82 ICE ERO facilities that accept immigration bonds. The closes ICE ERO facility near the Story County Jail is located at 1 Federal Drive Suite 1640, Fort Snelling, MN 55111. The phone number for that facility is (612) 843-8600.

### **Iowa ICE Detention Facilities**

There are two immigration detention facility in Iowa.

- Hardin County Correctional Center
- Story County Jail Iowa

The Clay County detention facility in Iowa does not allow you to post an immigration bond at that facility. If you would like to post an immigration bond in Iowa it must be done at an ICE-ERO facility that accepts immigration bonds. In Iowa there are no ICE-ERO facilities where you can post an immigration bond in person. The closest location where you can post an immigration bond for someone who is in ICE Detention Facility in Iowa is at the following location in Minnesota:

• 1 Federal Drive Suite 1640, Fort Snelling, MN 55111

If you need an easier way to post an immigration bond for someone who is detained at an immigration detention facility, **you can post an immigration bond through a licensed immigration bonding agent by calling (844) 910-2342**. That agent can post a bond for you electronically for any detention facility in the US.

Please note www.cfiaus.com is a privately operated website, designed to help friends and families acquire information about aliens detained by the U.S. Department of Homeland Security, Immigration and Customs Enforcement (ICE). This site is not operated, maintained or sponsored by any state, federal or local governmental agency, including ICE. You may contact ICE directly at the phone numbers listed on this site. We provide assistance in the release of aliens from custody. Please contact us at (844) 910-2342. Immigration bonds processed through this website are written by Allegheny Casualty Company, a New Jersey corporation, NAIC #13285, 1 Baxter Way, Suite 130, Westlake Village, CA (800) 935-2245. The information provided on this website does not, and is not intended to, constitute legal advice; instead, all information, content, and materials available on this ist are for general informational purposes only. Information on this website may not constitute the most up-to-date legal or other information. This website contains links to other third-party websites. Such links are only for the convenience of the reader, user or browser; we do not recommend or endorse the contents of the third-party sites. Readers of this website should contact their attorney to obtain advice with respect to any particular legal matter. No reader, user, or browser of this site should act or refrain from acting on the basis of information on this site without first seeking legal advice from counsel in the relevant jurisdiction. Only your individual attorney can provide assurances that the information does on any contributing between the reader, user, or browser and website authors, contributors, contributing law firms, or committee members and their respective employers. The views expressed at, or through this is the ord to need or the individual authors writing in their individual capacities only. All liability with respect to actions taken or not taken based on the contents of this site are hereby expressly disclaimed. The content o

## Sector CFIA Center for Immigration Assistance

## Contact Us/ Contacto/ 聯繫

If you need to get someone released from ICE and the person detained has already been issued a bond, we can assist with the release process, please fill out the form and send it back to us.

Email: info@cfiaus.com • H	ax: (818) 449-7195.	
Your Name:	Detainee's Full Name:	
Phone Number:	Email:	
Detainee's	A-Number:	
Message:		
liberación, por favor, complet	e ICE, y la persona detenida ya se le ha emitido una fianza, le podemos ayudar con el pro e el formulario y envíenoslo. nus.com • Fax: (818) 449-7195	oceso de
Tu Nombre:	Nombre completo del detenido:	
Número de teléfono:	Email:	
Detenido	A-Número:	
Mensaje:	A-Numero:	
如果您需要從 ICE 釋放某人 電子郵件: info@cfiaus.com	而被拘留者已獲得保釋金,我們可以協助釋放過程,請填寫表格並發回給我們。 • 傳真: (818) 449-7195.	
你的名字:	被拘留者的全名:	
電話號碼:	電子郵件:	
被拘留者 原出生地:	A 號碼 :	
信息:		