

Boston Field Office 160 Elm Street Greenfield, MA, 01301

Facility Main Telephone Line: (413) 774-4014 Field Office Main Telephone Line: (860) 240-3012

Medium-High & High Level Detainees

Tuesdays

2:30 PM - 4:30 PM

Friday

7:00 PM - 8:30 PM

Sunday

2:45 PM - 3:45 PM

Low & Medium-Low Level Detainees

Tuesdays

1:30 PM - 2:30 PM

Friday

6:00 PM - 7:00 PM

Sunday

1:30 PM - 2:30 PM

Attorneys are allowed to visit their clients daily 8:00 AM - 4:30 PM, including holidays.

Restricted Housing Unit

Tuesday

6:00 PM - 8:30 PM

Thursday

1:30 PM - 4:00 PM

All visitation hour requests (based on the schedule) must be submitted to the ICE Liaison prior to arrival. They will only be granted based on availability.

You should always plan on arriving at least 45 minutes before the scheduled visitation time so you can be processed appropriately through security. All visitors must show a valid ID and visits are not to exceed 60 minutes.



Map data ©2021 Google

For general detainee related questions, call the ICE ERO Information Line: 888-351-4024 Call now to bond out an ICE detainee: (844) 910-2342

Immigration Bond Information for the Franklin County House of Corrections

Delivery bonds (i.e., immigration bonds) cannot be posted in-person directly at the Franklin County House of Corrections. Instead, family members or associates can post an immigration bond at any of the 82 ICE-ERO facilities around the country that accept immigration bonds. The closest facility to the Franklin County House of Corrections that accepts immigration bonds is located at 1000 District Avenue, Burlington, MA 01803. The number there is (781) 359-7500. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM. Bonds cannot be posted directly at the Franklin County House of Corrections.

To post an immigration bond for someone detained at this facility you must have a money order, cashier's check or certified check. If the bond amount exceeds \$10,000 and over, you can only pay by single cashier's check or a certified check. All payments should be made to the "US Department of Homeland Security" or "Immigration and Customs Enforcement."

If you do not want to post the bond in-person yourself, you can also have a licensed immigration bond agent post the bond for you. For a small fee, ranging from 2% - 10%, an agent can post the bond for you electronically, so that you do not have to travel to the ICE ERO facility. This process is typically faster and easier than posting a bond yourself.

ICE Detainee Information

To search for a detainee, visit www.cfiaus.com and have the detainee's first and last name the detainee's country of birth. You can also call ICE directly with the information below.

How to get information on an ICE detainee

Please call the Field Office Main Telephone Number, (860) 240-3012. Please have the following detainee information available:

- First name
- Last name (including hyphenated last names)
- Any aliases the detainee might use
- Date of birth
- Country of birth

How to get in touch with an ICE detainee

Please have the following detainee information available:

- Full name
- Alien Registration Number (A Number)
- Your name and telephone number

Frequently asked questions about the Franklin County House of Corrections

Does the facility have public parking?

Yes. If you know someone who is detained at the Franklin County House of Corrections in Greenfield, Massachusetts and you would like to visit them, there is only street parking available at the facility.

Can I post a bond for someone who is detained at this facility?

If an immigration judge has set a bond in the immigrant's case, then yes, you may bond someone out of this facility. See the next question below, regarding the various locations where bonds can physically be posted and processed.

If I am bonding someone out of this facility, do I post the bond there or another location?

While you can bail someone out of the Franklin County House of Corrections, you cannot post the bond at that facility. The immigration bond must be posted at one of 82 ICE-ERO facilities that accept immigration bonds. The closest ICE-ERO facility near the Franklin County House of Corrections is located at 1000 District Avenue, Burlington, MA 01803. The number there is (781) 359-7500.

Massachusetts ICE Detention Facilities

There are four Immigration detention facilities in Massachusetts. This includes:

- Bristol County House of Corrections
- Plymouth County Correctional Facility
- Suffolk County House of Corrections (South Bay)
- Franklin County House of Correction

Not every detention facility allows you to post an immigration bond in Massachusetts. If you would like to post an immigration bond it must be done at an ICE-ERO facility that accepts immigration bonds. In Massachusetts there is one ICE-ERO Facility where you can post an immigration bond in person. This facility is located at the following address:

• 1000 District Avenue, Burlington, MA 01803 (781) 359-7500

If you need an easier way to post an immigration bond for someone who is detained at an immigration detention facility, you can post an immigration bond through a licensed immigration bonding agent by calling (844) 910-2342. That agent can post a bond for you electronically for any detention facility in the US.

Please note www.cfiaus.com is a privately operated website, designed to help friends and families acquire information about aliens detained by the U.S. Department of Homeland Security, Immigration and Customs Enforcement (ICE). This site is not operated, maintained or sponsored by any state, federal or local governmental agency, including ICE. You may contact ICE directly at the phone numbers listed on this site. We provide assistance in the release of aliens from custody. Please contact us at (844) 910-2342. Immigration bonds processed through this website are written by Allegheny Casualty Company, a New Jersey corporation, NAIC #13285, 1 Baxter Way, Suite 130, Westlake Village, CA 91362, (800) 935-2245. The information provided on this website does not, and is not intended to, constitute legal advice; instead, all information, content, and materials available on this site are for general informational purposes only. Information on this website may not constitute the most up-to-date legal or other information. This website contains links to other third-party websites. Such links are only for the convenience of the reader, user or browser; we do not recommend or endorse the contents of the third-party sites. Readers of this website should contact their attorney to obtain advice with respect to any particular legal matter. No reader, user, or browser of this site should act or refrain from acting on the basis of information on this site without first seeking legal advice from counsel in the relevant jurisdiction. Only your individual attorney can provide assurances that the information contained herein – and your interpretation of it – is applicable or appropriate to your particular situation. Use of, and access to, this website or any of the links or resources contained within the site do not create an attorney-client relationship between the reader, user, or browser and website authors, contributors, contributors, contributors at the content is error-free.



Contact Us/ Contacto/ 聯繫

If you need to get someone released from ICE and the person detained has already been issued a bond, we can assist with the release process, please fill out the form and send it back to us.

Email: info@cfiaus.com • Fa	к: (818) 449-7195.	
Your Name:	Detainee's Full Name:	
Phone Number:	Email:	
Detainee's	A-Number:	
Message:	A-Number.	
liberación, por favor, complete	ICE, y la persona detenida ya se le ha emitido una fianza, le podemos ayudar con el proceso el formulario y envíenoslo. as.com • Fax: (818) 449-7195	de
Tu Nombre:	Nombre completo del detenido:	
Número de teléfono:	Email:	
Detenido País de origen:	A-Número:	
Mensaje:		
電子郵件: info@cfiaus.com		
你的名字:	被拘留者的全名:	
電話號碼:	電子郵件:	
被拘留者	. at the	
	A 號碼:	
信息:		