# Solution Assistance

San Antonio Field Office 900 County Lane Burnet, TX, 78611 Facility Main Telephone Line: (512) 715-8600 Field Office Main Telephone Line: (210) 283-4750 Contractor Telephone Line (detainee messages): (512) 236-6385

Visitation hours at the Burnet County Jail are organized by risk level.

Tuesday Medium-High to High Level 5:00 PM – 5:30 PM Sunday Medium-High to High Level 9:00 AM – 9:30 AM

Special visits may be made with ICE approval. The facility recommends you arrive at least 30 minutes ahead of your scheduled time so you can be processed appropriate through security.

Attorneys can visit clients 24 hours a day, seven days a week (including holidays). It is recommended for afterhours visits, that they be scheduled with a Supervisor at 512.715.8600.

900 County Ln 900 County Ln, Burnet, TX 78611	Directions	Halbert Unit-TDCJ
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# For general detainee related questions, call the ICE ERO Information Line: 888-351-4024 Call now to bond out an ICE detainee: (844) 910-2342

## **Immigration Bond Information for the Burnet County Jail**

Delivery bonds (i.e., immigration bonds) cannot be posted in-person directly at the Burnet County Jail. Instead, family members or associates can post an immigration bond at any of the 82 ICE-ERO facilities around the country that accept immigration bonds. The closest facility to the Burnet County Jail that accepts immigration bonds is located at 3523 Cross Point Drive, San Antonio, TX 78217. The number there is (210) 564-2032. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM. Bonds cannot be posted directly at the Burnet County Jail.

To post an immigration bond for someone detained at this facility you must have a money order, cashier's check or certified check. If the bond amount exceeds \$10,000 and over, you can only pay by single cashier's check or a certified check. All payments should be made to the "US Department of Homeland Security" or "Immigration and Customs Enforcement."

If you do not want to post the bond in-person yourself, you can also have a licensed immigration bond agent post the bond for you. For a small fee, ranging from 2% - 10%, an agent can post the bond for you electronically, so that you do not have to travel to the ICE ERO facility. This process is typically faster and easier than posting a bond yourself.

## **ICE Detainee Information**

To search for a detainee, visit www.cfiaus.com and have the detainee's first and last name the detainee's country of birth. You can also call ICE directly with the information below.

#### How to get information on an ICE detainee

Please call the Field Office Main Telephone Number, (210) 283-4750. Please have the following detainee information available:

- First name
- Last name (including hyphenated last names)
- Any aliases the detainee might use
- Date of birth
- Country of birth

#### How to get in touch with an ICE detainee

Please have the following detainee information available:

- Full name
- Alien Registration Number (A Number)
- Your name and telephone number

## Frequently asked questions about the Burnet County Jail

#### Does the facility have public parking?

Yes. If you know someone who is detained at Burnet County Jail in Burnet, Texas and you would like to visit them, there is free parking available at the facility.

#### Can I post a bond for someone who is detained at this facility?

If an immigration judge has set a bond in the immigrant's case, then yes, you may bond someone out of this facility. See the next question below, regarding the various locations where bonds can physically be posted and processed.

#### If I am bonding someone out of this facility, do I post the bond there or another location?

While you can bail someone out of the Burnet County Jail, you cannot post the bond at that facility. The immigration bond must be posted at one of 82 ICE-ERO facilities that accept immigration bonds. The closest facility to the Burnet County Jail that accepts immigration bonds is located at 3523 Cross Point Drive, San Antonio, TX 78217. The number there is (210) 564-2032.

### **Texas ICE Detention Facilities**

There are thirty-two ICE Immigration Detention Facilities in Texas.

- 1. El Paso Processing Center 12. West Texas Detention Facility 2. Houston Contract Detention Facility 13. South Texas Family Residential Center 3. Joe Corley Detention Facility 14. Burnet County Jail 4. Johnson County Detention Center 15. Brooks County Detention Center 5. Karnes County Residential Center 16. East Hidalgo Detention Center 6. Laredo Detention Center 17. Central Texas Detention Facility (GEO) 7. IAH Secure Adult Detention Facility 18. Jack Harwell Detention Center 8. Port Isabel Service Processing Center 19. Val Verde County Detention Center 9. Rolling Plains Correctional Facility 20. Willacy County Regional Detention Facility 10. South Texas ICE Processing Center 21. Karnes County Correctional Center 22. Rio Grande Detention Center 11. T. Don Hutto Residential Center
- 23. La Salle County Regional Detention Center
  - 24. Prairieland Detention Center (PDC)
  - 25. Federal Satellite Low La Tuna
  - 26. El Valle Detention Facility
  - 27. Karnes County Civil Detention Center
  - 28. Henderson County Detention Center
  - 29. Montgomery Processing Center
  - 30. Eden Detention Center
  - 31. Webb County Detention Center
  - 32. Bluebonnet Detention Center

Not every detention facility allows you to post an immigration bond in Texas. If you would like to post an immigration bond in Texas it must be done at an ICE-ERO facility that accepts immigration bonds. In Texas there are eleven ICE-ERO facilities where you can post an immigration bond in person. These facilities are located at:

- 8101 N. Stemmons Freeway, Dallas, TX 75247 (214) 424-7893
- 1209 Sunflower Lane, Alvarado, TX 76009 (817) 402-4036
- 8915 Montana Avenue, El Paso, TX 79925 (915) 225-0700
- 126 Northpoint Drive, Bond Duty Window, Houston, TX 77060 (281) 774-4815
- 27991 Buena Vista Boulevard, Los Fresnos, TX 78566 (956) 547-1800
- 3523 Cross Point Drive, San Antonio, TX 78217 (210) 564-2032

- 409 FM 1144, Karnes City, TX 78118 (830) 254-2500
- 500 E. Mann Road, Suite A-3, Laredo, TX 78041 (956) 728-6600 .
- 566 Veteran's Drive, Pearsall, TX 78061 (210) 231-4505
- 1717 Zoy Street, Harlingen, TX 78550 (956) 389-7800
- 1001 Welch Street, Taylor, TX 76574 (512) 218-2400

If you need an easier way to post an immigration bond for someone who is detained at an immigration detention facility, you can post an immigration bond through a licensed immigration bonding agent by calling (844) 910-2342. That agent can post a bond for you electronically for any detention facility in the US.



Contact Us/ Contacto/ 聯繫