CFIA Center for Immigration Assistance

San Antonio Field Office 300 El Rancho Way Dilley, TX, 78017 Facility Main Telephone Line: (830) 378-6500 Field Office Main Telephone Line: (210) 283-4750 Contractor Telephone Line (detainee messages): (830) 378-6500

Visitation hours at the South Texas Family Residential Center are as follows:

Sunday – Saturday 8:00 AM to 8:00 PM

Detainees can visit for 60 minutes, but detainees are allowed an unlimited number of visits.

The facility recommends you arrive at least 45 minutes ahead of your scheduled time so you can be processed appropriate through security.

Attorneys can visit clients seven days a week from 7:00 AM to 8:00 PM (including holidays).

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For general detainee related questions, call the ICE ERO Information Line: 888-351-4024 Call now to bond out an ICE detainee: (844) 910-2342

Immigration Bond Information for the South Texas Family Residential Center

Delivery bonds (i.e., immigration bonds) cannot be posted in-person directly at the South Texas Family Residential Center. Instead, family members or associates can post an immigration bond at any of the 82 ICE-ERO facilities around the country that accept immigration bonds. The closest facility to the South Texas Family Residential Center that accepts immigration bonds is located at 3523 Cross Point Drive, San Antonio, TX 78217. The phone number there is (210) 564-2032. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM. Bonds cannot be posted directly at the South Texas Family Residential Center.

To post an immigration bond for someone detained at this facility you must have a money order, cashier's check or certified check. If the bond amount exceeds \$10,000 and over, you can only pay by single cashier's check or a certified check. All payments should be made to the "US Department of Homeland Security" or "Immigration and Customs Enforcement."

If you do not want to post the bond in-person yourself, you can also have a licensed immigration bond agent post the bond for you. For a small fee, ranging from 2% - 10%, an agent can post the bond for you electronically, so that you do not have to travel to the ICE ERO facility. This process is typically faster and easier than posting a bond yourself.

ICE Detainee Information

To search for a detainee, visit www.cfiaus.com and have the detainee's first and last name the detainee's country of birth. You can also call ICE directly with the information below.

How to get information on an ICE detainee

Please call the Field Office Main Telephone Number, (210) 283-4750. Please have the following detainee information available:

- First name
- Last name (including hyphenated last names)
- Any aliases the detainee might use
- Date of birth
- Country of birth

How to get in touch with an ICE detainee

Please have the following detainee information available:

- Full name
- Alien Registration Number (A Number)
- Your name and telephone number

Frequently asked questions about the South Texas Family Residential Center

Does the facility have public parking?

Yes. If you know someone who is detained at South Texas Family Residential Center in Dilley, Texas and you would like to visit them, there is free parking available at the facility.

Can I post a bond for someone who is detained at this facility?

If an immigration judge has set a bond in the immigrant's case, then yes, you may bond someone out of this facility. See the next question below, regarding the various locations where bonds can physically be posted and processed.

If I am bonding someone out of this facility, do I post the bond there or another location?

While you can bail someone out of the South Texas Family Residential Center, you cannot post the bond at that facility. The immigration bond must be posted at one of 82 ICE-ERO facilities that accept immigration bonds. The closest facility that accepts immigration bonds is located at 3523 Cross Point Drive, San Antonio, TX 78217. The phone number there is (210) 564-2032.

Texas ICE Detention Facilities

There are thirty-two ICE Immigration Detention Facilities in Texas.

- 1. El Paso Processing Center 12. West Texas Detention Facility 2. Houston Contract Detention Facility 13. South Texas Family Residential Center 3. Joe Corley Detention Facility 14. Burnet County Jail 4. Johnson County Detention Center 15. Brooks County Detention Center 16. East Hidalgo Detention Center 5. Karnes County Residential Center 6. Laredo Detention Center 17. Central Texas Detention Facility (GEO) 7. IAH Secure Adult Detention Facility 18. Jack Harwell Detention Center 8. Port Isabel Service Processing Center 19. Val Verde County Detention Center 9. Rolling Plains Correctional Facility 20. Willacy County Regional Detention Facility 10. South Texas ICE Processing Center 21. Karnes County Correctional Center 11. T. Don Hutto Residential Center 22. Rio Grande Detention Center
- 23. La Salle County Regional Detention Center
 - 24. Prairieland Detention Center (PDC)
 - 25. Federal Satellite Low La Tuna
 - 26. El Valle Detention Facility
 - 27. Karnes County Civil Detention Center
 - 28. Henderson County Detention Center
 - 29. Montgomery Processing Center
 - 30. Eden Detention Center
 - 31. Webb County Detention Center
 - 32. Bluebonnet Detention Center

Not every detention facility allows you to post an immigration bond in Texas. If you would like to post an immigration bond in Texas it must be done at an ICE-ERO facility that accepts immigration bonds. In Texas there are eleven ICE-ERO facilities where you can post an immigration bond in person. These facilities are located at:

- 8101 N. Stemmons Freeway, Dallas, TX 75247 (214) 424-7893
- 1209 Sunflower Lane, Alvarado, TX 76009 (817) 402-4036
- 8915 Montana Avenue, El Paso, TX 79925 (915) 225-0700
- 126 Northpoint Drive, Bond Duty Window, Houston, TX 77060 (281) 774-4815
- 27991 Buena Vista Boulevard, Los Fresnos, TX 78566 (956) 547-1800
- 3523 Cross Point Drive, San Antonio, TX 78217 (210) 564-2032

- 409 FM 1144, Karnes City, TX 78118 (830) 254-2500
- 500 E. Mann Road, Suite A-3, Laredo, TX 78041 (956) 728-6600
- 566 Veteran's Drive, Pearsall, TX 78061 (210) 231-4505
- 1717 Zoy Street, Harlingen, TX 78550 (956) 389-7800
- 1001 Welch Street, Taylor, TX 76574 (512) 218-2400

If you need an easier way to post an immigration bond for someone who is detained at an immigration detention facility, you can post an immigration bond through a licensed immigration bonding agent by calling (844) 910-2342. That agent can post a bond for you electronically for any detention facility in the US.

Please note www.cfiaus.com is a privately operated website, designed to help friends and families acquire information about aliens detained by the U.S. Department of Homeland Security, Immigration and Customs Enforcement (ICE). This site is not operated, maintained or sp sored by any state, federal or local governmental agency, including ICE. You may contact ICE directly at the phone numbers listed on this site. We provide assistance in the release of aliens from custody. Please contact us at (844) 910-2342. Immigration bonds processed through this website are written by Allegheny Castudy Company, a New Jersey corporation, NAIC #13285, I Baxter Way, Suite 130, Westlake Village, CA 91362, (800) 935-2245. The information provided on this website does not, and is not intended to, constitute legal advice; instead, all information, content, and materials available on this site are for general informational purposes only. Information on this website may not constitute the most up-to-date legal or other information. This website contains links to other third-party websites. Such links are only for the convenience of the reader, user or browser; we do not recommend or endorse the contents of the third-party sites. Readers of this website should contact their attorney to obtain advice with respect to any particular legal matter. No reader, user, or browser of this site should act or refrain from acting on the basis of information on this site without first seeking legal advice from counsel in the relevant jurisdiction. Only your individual attorney can provide assurances that the information contained herein - and your interpretation of it - is applicable or appropriate to your particular situation. Use of, and access to, this website or any of the links or resources contained within the site do not create an attorney-client relationship between the reader, user, or browser and website authors, contributors, contributing law firms, or committee members and their respective employers. The views expressed at, or through, this site are those of the individual authors writing in their individual capacities only. All liability with respect to actions taken or not taken based on the contents of this site are hereby expressly disclaimed. The content on this posting is provided "as is," no representations are made that the content is error-free.

Sector CFIA Center for Immigration Assistance

Contact Us/ Contacto/ 聯繫

If you need to get someone released from ICE and the person detained has already been issued a bond, we can assist with the release process, please fill out the form and send it back to us.

Email: info@cfiaus.com • Fax	x: (818) 449-7195.	
Your Name:	Detainee's Full Name:	
Phone Number:	Email:	
Detainee's Country of Origin:	A-Number:	
Message:		
Si necesita liberar a alguien de l liberación, por favor, complete Correo Electronico: info@cfiau		os ayudar con el proceso de
Tu Nombre:	Nombre completo del detenido:	
Número de teléfono:	Email:	
Detenido País de origen:	A-Número:	
Mensaje:		
如果您需要從 ICE 釋放某人,而 電子郵件: info@cfiaus.com ·	可被拘留者已獲得保釋金,我們可以協助釋放過程,請填寫表格並發回 傳真: (818) 440-7195	回給我們。
-	读真. (818) 443-7195. 被拘留者的全名:	
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