Solution Assistance

26 McGregor Range Rd, Chaparral, NM 88081 (575) 824-04401

The visitation hours for the Otero County Processing Center are organized by the detainee's risk level. They are broken out as follows:

ICE Level Medium High & High Detainees Saturday 1:00 PM to 3:00 PM Sunday 1:00 PM to 3:00 PM

ICE Restricted Housing Unit Detainees Saturday 5:00 PM to 6:00 PM Sunday 5:00 PM to 6:00 PM

ICE Level Low & Medium Low Detainees Saturday 3:00 PM to 5:00 PM Sunday 3:00 PM to 5:00 PM

Weekdays visits are available Monday through Friday form 9:00 AM -3:00 PM but you must submit a request to the Warden.

> ICE Detention Facility for the Otero County Processing Center

CFIA Center for Immigration Assistance

You should always plan on arriving at least 45 minutes before the scheduled visitation time so you can be processed appropriately through security. Attorneys are allowed to visit their clients daily from 8:00 AM to 4:30 PM.

For general detainee related questions, call the ICE ERO Information Line: 888-351-4024 Call now to bond out an ICE detainee: (844) 910-2342

Immigration Bond Information for the Otero County Processing Center

Delivery bonds (i.e., immigration bonds) can be posted in-person directly at the Otero County Processing Center. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM.

To post an immigration bond for someone detained at this facility you must have a money order, cashier's check or certified check. If the bond amount exceeds \$10,000 and over, you can only pay by single cashier's check or a certified check. All payments should be made to the "US Department of Homeland Security" or "Immigration and Customs Enforcement."

If you do not want to post the bond in-person yourself, you can also have a licensed immigration bond agent post the bond for you. For a small fee, ranging from 2% - 10%, an agent can post the bond for you electronically, so that you do not have to travel to the ICE ERO facility. This process is typically faster and easier than posting a bond yourself.

ICE Detainee Information

To search for a detainee, visit www.cfiaus.com and have the detainee's first and last name the detainee's country of birth. You can also call ICE directly with the information below.

How to get information on an ICE detainee

Please call the Field Office Main Telephone Number, (212)-863-3401. Please have the following detainee information available:

- First name
- Last name (including hyphenated last names)
- Any aliases the detainee might use
- Date of birth
- Country of birth

How to get in touch with an ICE detainee

Please have the following detainee information available:

- Full name
- Alien Registration Number (A Number)
- Your name and telephone number

Frequently asked questions about the Otero County Processing Center

Does the facility have public parking?

Yes. If you know someone who is detained at the Otero County Processing Center in Chaparral, New Mexico and you would like to visit them, there is free public parking available at the facility.

Can I post a bond for someone who is detained at this facility?

If a bond has been set then yes, you may bond someone out who is being detained at this facility. Unlike many other ICE Detention Centers, Otero County Processing Center is an ICE-ERO facility, which means that you can post an immigration bond directly at this facility.

If I am bonding someone out of this facility, do I post the bond there or another location?

Delivery bonds (i.e., immigration bonds) can be posted in-person directly at the Otero County Processing Center. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM. There is also one other ICE-ERO facility in New Mexico where you can post a bond. It is located at 5441 Watson Drive SE, Albuquerque, NM 87106. The number there is (505) 452-4850.

New Mexico ICE Detention Facilities

There are two ICE Immigration detention facilities in New Mexico. This includes:

- Otero County Processing Center
- Torrance County Detention Facility

Not every detention facility allows you to post an immigration bond in New Mexico. If you would like to post an immigration bond it must be done at an ICE-ERO facility that accepts immigration bonds. In New Mexico there are two ICE-ERO Facilities where you can post an immigration bond in person. These facilities are located at the following addresses:

- 5441 Watson Drive SE, Albuquerque, NM 87106 (505) 452-4850
- 26 McGregor Range Road, Chaparral, NM 88081 (915) 834-5218

If you need an easier way to post an immigration bond for someone who is detained at an immigration detention facility, **you can post an immigration bond through a licensed immigration bonding agent by calling (844) 910-2342**. That agent can post a bond for you electronically for any detention facility in the US.

Please note www.cfiaus.com is a privately operated website, designed to help friends and families acquire information about aliens detained by the U.S. Department of Homeland Security, Immigration and Customs Enforcement (ICE). This site is not operated, maintained or sponsored by any state, federal or local governmental agency, including ICE. You may contact ICE directly at the phone numbers listed on this site. We provide assistance in the release of aliens from custody. Please contact us at (844) 910-2342. Immigration bonds processed through this website are written by Allegheny Casualty Company, a New Jersey corporation, NAIC #13285, 1 Baxter Way, Suite 130, Westlake Village, CA (800) 935-2245. The information provided on this website does not, and is not intended to, constitute legal advice; instead, all information, content, and materials available on this ist are for general informational purposes only. Information on this website may not constitute the most up-to-date legal or other information. This website contains links to other third-party websites. Such links are only for the convenience of the reader, user or browser; we do not recommend or endorse the contents of the third-party sites. Readers of this website should contact their attorney to obtain advice with respect to any particular legal matter. No reader, user, or browser of this site should act or refrain from acting on the basis of information on this site without first seeking legal advice from counsel in the relevant jurisdiction. Only your individual attorney can provide assurances that the information does on any contributing between the reader, user, or browser and website authors, contributors, contributing law firms, or committee members and their respective employers. The views expressed at, or through this is the ord to need or the individual authors writing in their individual capacities only. All liability with respect to actions taken or not taken based on the contents of this site are hereby expressly disclaimed. The content o

Sector CFIA Center for Immigration Assistance

Contact Us/ Contacto/ 聯繫

If you need to get someone released from ICE and the person detained has already been issued a bond, we can assist with the release process, please fill out the form and send it back to us.

Email: info@cfiaus.com • Fa:	(818) 449-7195.	
Your Name:	Detainee's Full Name:	
Phone Number:	Email:	
Detainee's Country of Origin:	A-Number:	
Message:		
Si necesita liberar a alguien de liberación, por favor, complete Correo Electronico: info@cfiau		ceso de
Tu Nombre:	Nombre completo del detenido:	
Número de teléfono:	Email:	
Detenido País de origen:	A-Número:	
Mensaje:		
如果您需要從 ICE 釋放某人,而 電子郵件: info@cfiaus.com ·	被拘留者已獲得保釋金,我們可以協助釋放過程,請填寫表格並發回給我們。 傳真: (818) 449-7195.	
你的名字:	被拘留者的全名:	
電話號碼:	電子郵件:	
被拘留者		
原出生地:	A 號碼 :	
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