

26 McGregor Range Rd,
Chaparral, NM 88081
(575) 824-04401

The visitation hours for the Otero County Processing Center are organized by the detainee's risk level. They are broken out as follows:

ICE Level Medium High & High Detainees

Saturday
1:00 PM to 3:00 PM
Sunday
1:00 PM to 3:00 PM

ICE Restricted Housing Unit Detainees

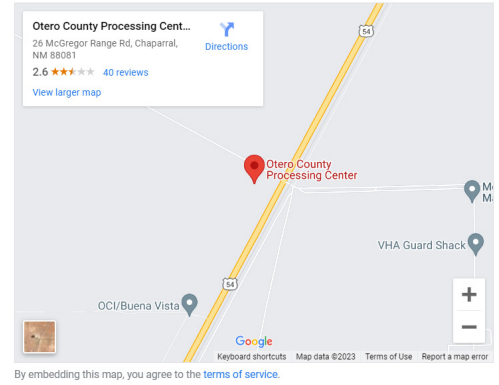
Saturday
5:00 PM to 6:00 PM
Sunday
5:00 PM to 6:00 PM

ICE Level Low & Medium Low Detainees

Saturday
3:00 PM to 5:00 PM
Sunday
3:00 PM to 5:00 PM

Weekdays visits are available Monday through Friday from 9:00 AM -3:00 PM but you must submit a request to the Warden.

You should always plan on arriving at least 45 minutes before the scheduled visitation time so you can be processed appropriately through security. Attorneys are allowed to visit their clients daily from 8:00 AM to 4:30 PM.



ICE Detention Facility for the
Otero County
Processing Center



For general detainee related questions, call the ICE ERO Information Line: 888-351-4024
Call now to bond out an ICE detainee: (844) 910-2342

Immigration Bond Information for the Otero County Processing Center

Delivery bonds (i.e., immigration bonds) can be posted in-person directly at the Otero County Processing Center. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM.

To post an immigration bond for someone detained at this facility you must have a money order, cashier's check or certified check. If the bond amount exceeds \$10,000 and over, you can only pay by single cashier's check or a certified check. All payments should be made to the "US Department of Homeland Security" or "Immigration and Customs Enforcement."

If you do not want to post the bond in-person yourself, you can also have a licensed immigration bond agent post the bond for you. For a small fee, ranging from 2% – 10%, an agent can post the bond for you electronically, so that you do not have to travel to the ICE ERO facility. This process is typically faster and easier than posting a bond yourself.

ICE Detainee Information

To search for a detainee, visit www.cfiaus.com and have the detainee's first and last name the detainee's country of birth. You can also call ICE directly with the information below.

How to get information on an ICE detainee

Please call the Field Office Main Telephone Number, (212)-863-3401. Please have the following detainee information available:

- First name
- Last name (including hyphenated last names)
- Any aliases the detainee might use
- Date of birth
- Country of birth

How to get in touch with an ICE detainee

Please have the following detainee information available:

- Full name
- Alien Registration Number (A Number)
- Your name and telephone number

Frequently asked questions about the Otero County Processing Center

Does the facility have public parking?

Yes. If you know someone who is detained at the Otero County Processing Center in Chaparral, New Mexico and you would like to visit them, there is free public parking available at the facility.

Can I post a bond for someone who is detained at this facility?

If a bond has been set then yes, you may bond someone out who is being detained at this facility. Unlike many other ICE Detention Centers, Otero County Processing Center is an ICE-ERO facility, which means that you can post an immigration bond directly at this facility.

If I am bonding someone out of this facility, do I post the bond there or another location?

Delivery bonds (i.e., immigration bonds) can be posted in-person directly at the Otero County Processing Center. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM. There is also one other ICE-ERO facility in New Mexico where you can post a bond. It is located at 5441 Watson Drive SE, Albuquerque, NM 87106. The number there is (505) 452-4850.

New Mexico ICE Detention Facilities

There are two ICE Immigration detention facilities in New Mexico. This includes:

- Otero County Processing Center
- Torrance County Detention Facility

Not every detention facility allows you to post an immigration bond in New Mexico. If you would like to post an immigration bond it must be done at an ICE-ERO facility that accepts immigration bonds. In New Mexico there are two ICE-ERO Facilities where you can post an immigration bond in person. These facilities are located at the following addresses:

- 5441 Watson Drive SE, Albuquerque, NM 87106 (505) 452-4850
- 26 McGregor Range Road, Chaparral, NM 88081 (915) 834-5218

If you need an easier way to post an immigration bond for someone who is detained at an immigration detention facility, **you can post an immigration bond through a licensed immigration bonding agent by calling (844) 910-2342**. That agent can post a bond for you electronically for any detention facility in the US.

Contact Us/ Contacto/ 聯繫

If you need to get someone released from ICE and the person detained has already been issued a bond, we can assist with the release process, please fill out the form and send it back to us.

Email: info@cfiaus.com • Fax: (818) 449-7195.

Your Name: _____ Detainee's Full Name: _____

Phone Number: _____ Email: _____

Detainee's

Country of Origin: _____ A-Number: _____

Message:

Si necesita liberar a alguien de ICE, y la persona detenida ya se le ha emitido una fianza, le podemos ayudar con el proceso de liberación, por favor, complete el formulario y envíenoslo.

Correo Electronico: info@cfiaus.com • Fax: (818) 449-7195

Tu Nombre: _____ Nombre completo del detenido: _____

Número de teléfono: _____ Email: _____

Detenido

País de origen: _____ A-Número: _____

Mensaje:

如果您需要從 ICE 釋放某人，而被拘留者已獲得保釋金，我們可以協助釋放過程，請填寫表格並發回給我們。
電子郵件: info@cfiaus.com • 傳真: (818) 449-7195.

你的名字: _____ 被拘留者的全名: _____

電話號碼: _____ 電子郵件: _____

被拘留者

原出生地: _____ A 號碼: _____

信息: