

San Antonio Field Office  
300 El Rancho Way  
Dilley, TX, 78017  
Facility Main Telephone Line: (830) 378-6500  
Field Office Main Telephone Line: (210) 283-4750  
Contractor Telephone Line (detainee messages): (830) 378-6500

Visitation hours at the South Texas Family Residential Center are as follows:

Sunday – Saturday  
8:00 AM to 8:00 PM

Detainees can visit for 60 minutes, but detainees are allowed an unlimited number of visits.

The facility recommends you arrive at least 45 minutes ahead of your scheduled time so you can be processed appropriate through security.

Attorneys can visit clients seven days a week from 7:00 AM to 8:00 PM (including holidays).



Map data ©2023 Google

For general detainee related questions, call the ICE ERO Information Line: 888-351-4024  
**Call now to bond out an ICE detainee: (844) 910-2342**

## Immigration Bond Information for the South Texas Family Residential Center

Delivery bonds (i.e., immigration bonds) cannot be posted in-person directly at the South Texas Family Residential Center. Instead, family members or associates can post an immigration bond at any of the 82 ICE-ERO facilities around the country that accept immigration bonds. The closest facility to the South Texas Family Residential Center that accepts immigration bonds is located at 3523 Cross Point Drive, San Antonio, TX 78217. The phone number there is (210) 564-2032. Immigration bonds can be posted Monday-Friday (except holidays) at this facility from 9:00 AM to 3:00 PM. Bonds cannot be posted directly at the South Texas Family Residential Center.

To post an immigration bond for someone detained at this facility you must have a money order, cashier's check or certified check. If the bond amount exceeds \$10,000 and over, you can only pay by single cashier's check or a certified check. All payments should be made to the "US Department of Homeland Security" or "Immigration and Customs Enforcement."

If you do not want to post the bond in-person yourself, you can also have a licensed immigration bond agent post the bond for you. For a small fee, ranging from 2% – 10%, an agent can post the bond for you electronically, so that you do not have to travel to the ICE ERO facility. This process is typically faster and easier than posting a bond yourself.

## ICE Detainee Information

To search for a detainee, visit [www.cfiaus.com](http://www.cfiaus.com) and have the detainee's first and last name the detainee's country of birth. You can also call ICE directly with the information below.

### How to get information on an ICE detainee

Please call the Field Office Main Telephone Number, (210) 283-4750. Please have the following detainee information available:

- First name
- Last name (including hyphenated last names)
- Any aliases the detainee might use
- Date of birth
- Country of birth

### How to get in touch with an ICE detainee

Please have the following detainee information available:

- Full name
- Alien Registration Number (A Number)
- Your name and telephone number

## Frequently asked questions about the South Texas Family Residential Center

### *Does the facility have public parking?*

Yes. If you know someone who is detained at South Texas Family Residential Center in Dilley, Texas and you would like to visit them, there is free parking available at the facility.

### *Can I post a bond for someone who is detained at this facility?*

If an immigration judge has set a bond in the immigrant's case, then yes, you may bond someone out of this facility. See the next question below, regarding the various locations where bonds can physically be posted and processed.

### *If I am bonding someone out of this facility, do I post the bond there or another location?*

While you can bail someone out of the South Texas Family Residential Center, you cannot post the bond at that facility. The immigration bond must be posted at one of 82 ICE-ERO facilities that accept immigration bonds. The closest facility that accepts immigration bonds is located at 3523 Cross Point Drive, San Antonio, TX 78217. The phone number there is (210) 564-2032.

## Texas ICE Detention Facilities

There are thirty-two ICE Immigration Detention Facilities in Texas.

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|--|--|---|
| 1. El Paso Processing Center             | 12. West Texas Detention Facility              | 23. La Salle County Regional Detention Center |
| 2. Houston Contract Detention Facility   | 13. South Texas Family Residential Center      | 24. Prairieland Detention Center (PDC)        |
| 3. Joe Corley Detention Facility         | 14. Burnet County Jail                         | 25. Federal Satellite Low La Tuna             |
| 4. Johnson County Detention Center       | 15. Brooks County Detention Center             | 26. El Valle Detention Facility               |
| 5. Karnes County Residential Center      | 16. East Hidalgo Detention Center              | 27. Karnes County Civil Detention Center      |
| 6. Laredo Detention Center               | 17. Central Texas Detention Facility (GEO)     | 28. Henderson County Detention Center         |
| 7. IAH Secure Adult Detention Facility   | 18. Jack Harwell Detention Center              | 29. Montgomery Processing Center              |
| 8. Port Isabel Service Processing Center | 19. Val Verde County Detention Center          | 30. Eden Detention Center                     |
| 9. Rolling Plains Correctional Facility  | 20. Willacy County Regional Detention Facility | 31. Webb County Detention Center              |
| 10. South Texas ICE Processing Center    | 21. Karnes County Correctional Center          | 32. Bluebonnet Detention Center               |
| 11. T. Don Hutto Residential Center      | 22. Rio Grande Detention Center                |   |

Not every detention facility allows you to post an immigration bond in Texas. If you would like to post an immigration bond in Texas it must be done at an ICE-ERO facility that accepts immigration bonds. In Texas there are eleven ICE-ERO facilities where you can post an immigration bond in person. These facilities are located at:

- 8101 N. Stemmons Freeway, Dallas, TX 75247 (214) 424-7893
- 1209 Sunflower Lane, Alvarado, TX 76009 (817) 402-4036
- 8915 Montana Avenue, El Paso, TX 79925 (915) 225-0700
- 126 Northpoint Drive, Bond Duty Window, Houston, TX 77060 (281) 774-4815
- 27991 Buena Vista Boulevard, Los Fresnos, TX 78566 (956) 547-1800
- 3523 Cross Point Drive, San Antonio, TX 78217 (210) 564-2032
- 409 FM 1144, Karnes City, TX 78118 (830) 254-2500
- 500 E. Mann Road, Suite A-3, Laredo, TX 78041 (956) 728-6600
- 566 Veteran's Drive, Pearsall, TX 78061 (210) 231-4505
- 1717 Zoy Street, Harlingen, TX 78550 (956) 389-7800
- 1001 Welch Street, Taylor, TX 76574 (512) 218-2400

If you need an easier way to post an immigration bond for someone who is detained at an immigration detention facility, **you can post an immigration bond through a licensed immigration bonding agent by calling (844) 910-2342**. That agent can post a bond for you electronically for any detention facility in the US.

Please note [www.cfi.us](http://www.cfi.us) is a privately operated website, designed to help friends and families acquire information about aliens detained by the U.S. Department of Homeland Security, Immigration and Customs Enforcement (ICE). This site is not operated, maintained or sponsored by any state, federal or local governmental agency, including ICE. You may contact ICE directly at the phone numbers listed on this site. We provide assistance in the release of aliens from custody. Please contact us at (844) 910-2342. Immigration bonds processed through this website are written by Allegheny Casualty Company, a New Jersey corporation, NAIC #13285, 1 Baxter Way, Suite 130, Westlake Village, CA 91362, (800) 935-2245. The information provided on this website does not, and is not intended to, constitute legal advice; instead, all information, content, and materials available on this site are for general informational purposes only. Information on this website may not constitute the most up-to-date legal or other information. This website contains links to other third-party websites. Such links are only for the convenience of the reader, user or browser; we do not recommend or endorse the contents of the third-party sites. Readers of this website should contact their attorney to obtain advice with respect to any particular legal matter. No reader, user, or browser of this site should act or refrain from acting on the basis of information on this site without first seeking legal advice from counsel in the relevant jurisdiction. Only your individual attorney can provide assurances that the information contained herein – and your interpretation of it – is applicable or appropriate to your particular situation. Use of, and access to, this website or any of the links or resources contained within the site do not create an attorney-client relationship between the reader, user, or browser and website authors, contributors, contributing law firms, or committee members and their respective employers. The views expressed at, or through, this site are those of the individual authors writing in their individual capacities only. All liability with respect to actions taken or not taken based on the contents of this site are hereby expressly disclaimed. The content on this posting is provided "as is;" no representations are made that the content is error-free.

## Contact Us/ Contacto/ 聯繫

If you need to get someone released from ICE and the person detained has already been issued a bond, we can assist with the release process, please fill out the form and send it back to us.

Email: [info@cfiaus.com](mailto:info@cfiaus.com) • Fax: (818) 449-7195.

Your Name: \_\_\_\_\_ Detainee's Full Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Detainee's

Country of Origin: \_\_\_\_\_ A-Number: \_\_\_\_\_

Message:

Si necesita liberar a alguien de ICE, y la persona detenida ya se le ha emitido una fianza, le podemos ayudar con el proceso de liberación, por favor, complete el formulario y envíenoslo.

Correo Electronico: [info@cfiaus.com](mailto:info@cfiaus.com) • Fax: (818) 449-7195

Tu Nombre: \_\_\_\_\_ Nombre completo del detenido: \_\_\_\_\_

Número de teléfono: \_\_\_\_\_ Email: \_\_\_\_\_

Detenido

País de origen: \_\_\_\_\_ A-Número: \_\_\_\_\_

Mensaje:

如果您需要從 ICE 釋放某人，而被拘留者已獲得保釋金，我們可以協助釋放過程，請填寫表格並發回給我們。  
電子郵件: [info@cfiaus.com](mailto:info@cfiaus.com) • 傳真: (818) 449-7195.

你的名字: \_\_\_\_\_ 被拘留者的全名: \_\_\_\_\_

電話號碼: \_\_\_\_\_ 電子郵件: \_\_\_\_\_

被拘留者

原出生地: \_\_\_\_\_ A 號碼: \_\_\_\_\_

信息: